

# Hygiene Precautions at Restaurant & Bar Hong Kong x Gourmet Asia / Natural & Organic Asia 2020

Updated on 8 July 2020



# Informa's COMMITMENTS

At Informa Markets, our events run in accordance with the AllSecure Standard, with a commitment to ten key priorities:

ENHANCED CLEANING



PERSONAL HYGIENE



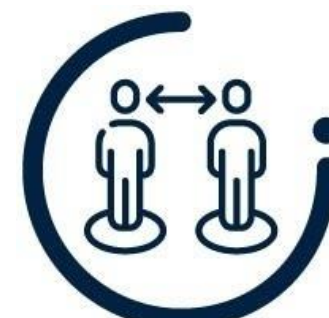
NON-CONTACT REGISTRATION



PHYSICAL CONTACT



PHYSICAL DISTANCING



FOOD AND BEVERAGE STATIONS



PERSONAL PROTECTIVE EQUIPMENT (PPE)



FIRST AID



SCREENING



TRACE AND CONTACT





## ENHANCED CLEANING

Deep clean of venue before, during and after each event will take place.

### Cleanliness of Venue

- Main entrance floor mats are sprayed with diluted bleach every two hours.
- Escalator handrails, door handles and lift panels disinfected hourly.
- All restrooms have attendant to carry out on-going cleaning and disinfecting.
- Tables and chairs in exhibition halls are disinfected twice daily.
- Venue will be disinfected at the end of the day after general cleaning.



### Cleanliness of Exhibition

- Microphones etc used in seminar sessions/event area will be equipped with disposable microphone covers to ensure hygiene.
- Equipment will also be disinfected after every use.
- Official stand contractor and other stand contractors involved in the event will be advised to deep clean all fixtures and fittings before delivery to venue and again after set-up.



### Cleaning Materials

- They will be available through the official stand contractor, should exhibitors wish to purchase onsite (disinfectant spray, wipes, etc)

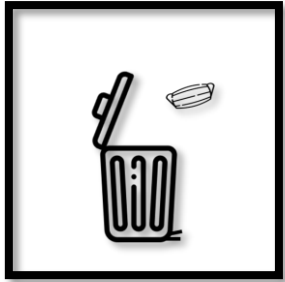


Cleaning & Hygiene



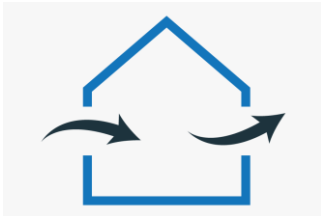


## ENHANCED CLEANING



### Used Face Masks Disposal

- Specific rubbish bins for disposal of used face masks are provided at prominent areas.



### Ventilation

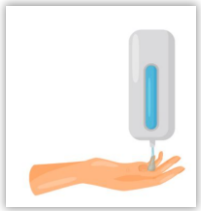
- Exhibition venue ventilation system, supplying fresh air, is running at maximum capacity.

### Cleaning & Hygiene





## PERSONAL HYGIENE



### Disinfectant Unit

- Self-contained Hygiene Chamber will be in use, allowing participants to undertake disinfection process (optional).



### Hand Washing / Sanitising

- Hand sanitising stations are located throughout the event, we encourage all participants to regularly wash and disinfect their hands.



### Venue Hygiene

- Additional hand sanitisers at the entrances, lift lobbies, customer / information counters, restaurants.



### Water Fountains / Dispensers

- Drinking water facilities are now suspended.

Cleaning & Hygiene





## NON-CONTACT REGISTRATION



### Crowd control

- In line with government and venue regulations, the number of attendees inside halls may be limited. Designated entrances/exits and real-time head count will be enforced.

### Non-contact / QR code registration

- Online registration available to facilitate non-contact registration.
- Self-print badge kiosks will be set up at the registration area.

### Physical Distancing





## PHYSICAL CONTACT



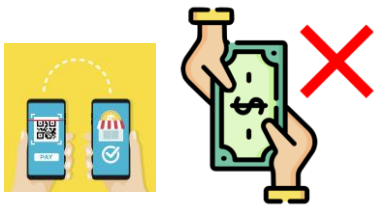
### Handshaking

- Following the guidance of global and local authorities, the eliminating of handshakes is highly recommended.



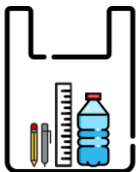
### Limit printed materials

- Download e-brochure/e-news through QR code or event mobile app, rather than printing promotional material.



### Utilise E-Payment

- i.e. Octopus card, Credit Card, Online Banking, WeChat pay, Apple & Andriopay, etc.



### Stationery

- Conference/Seminar attendees should bring their own stationery i.e. notepads, pens, pencils, etc, and drinking water.

### Physical Distancing







# PHYSICAL DISTANCING



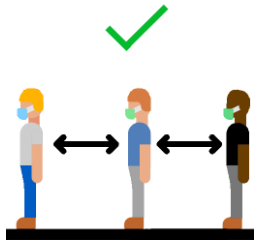
## Conference / Seminar Rooms

- It is recommended to keep seats at least 1m apart in conference / seminar rooms.



## Signage / Announcements

- Event signage with common signs and symptoms of COVID-19 will be prominently displayed in the common areas.
- Throughout the event, announcements will be broadcast repeatedly to remind the importance of maintaining physical distance, washing and sanitising hands.



## Social distancing

- Indicated by marking 1m spacing at catering outlets, seating areas, registration queue, hall aisles, etc.



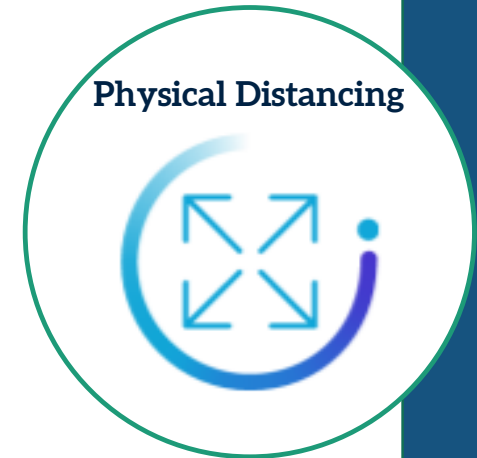
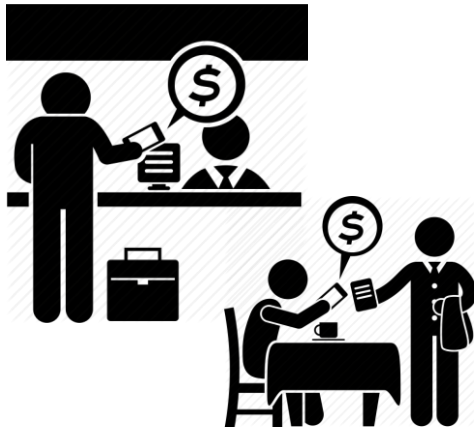




## FOOD AND BEVERAGE STATIONS



- Only pre-packed / individually packed food is available inside the exhibition halls.
- Tables and chairs will be cleaned after every customer.
- Outlets accept E-payment, supporting cashless system.





## PERSONAL PROTECTIVE EQUIPMENT (PPE)



### Masks/Face Shields

- All participants are recommended to wear face masks at all times in the venue. No admittance is allowed without a mask.
- Masks may be purchased at venue's face mask vending machine.

**NO FACE MASK**



**NO ENTRY POLICY**



### Personal Protective Equipment (PPE)

- Exhibitors should prepare PPE for staff to use onsite.

Protect & Detect





## FIRST AID



### Medical team

- First aid support will be onsite during the entire event.



### Isolation Rooms

- Any participant with possible COVID-19 symptoms (particularly fever) will be held in a separate quarantine area; the Organiser will work with the local medical authority to ensure proper protocols and support are followed.

Protect & Detect



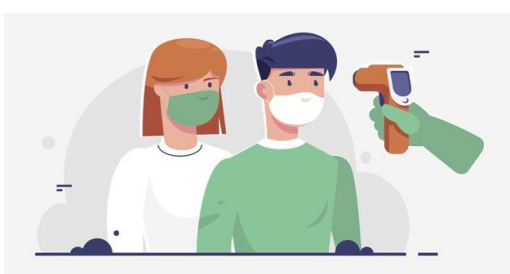


## SCREENING



### Hong Kong Quarantine Order Wristband

- Anyone wearing a quarantine order wristband will be denied entry to the venue, and the authorities alerted.



### Temperature Screening

- It is mandatory for all attendees to undergo thermal screening before entering the venue.
- Additional temperature checks may be carried out inside the venue, before entry to the exhibition halls.





## TRACE AND CONTACT



### Trace and Contact

- Admission is controlled, granted only for exhibitors and trade buyers with valid identity document, ensuring traceability of all participants, subject to the Hong Kong privacy ordinance.



# Useful References

[Food Safety and Hygiene Advisory for Food Premises on the Prevention of COVID-19](#)

[Food Safety Advice on Prevention of COVID-19 and FAQs](#)

[Precautions for Food Delivery Agents on the Prevention of COVID-19](#)

COVID-19 thematic website: <https://www.coronavirus.gov.hk/eng/index.html>

Latest information on Inbound Travel: <https://www.coronavirus.gov.hk/eng/inbound-travel.html>

Relevant health education materials and poster: <https://www.chp.gov.hk/en/resources/464/102466.html>

Disease information: <https://www.chp.gov.hk/en/healthtopics/content/24/102466.html>